

CASAIR CUSTOMER PROPRIETARY NETWORK INFORMATION POLICY

Casair, Inc.
617 E. Lake St., Stanton, MI 48888
Phone: 989-831-8800
Fax: 989-831-5555

This policy is an addition to the requirements that are set forth in Casair's standard Privacy Policy. Since Casair provides telephone services, we may collect certain information that is made available to us through our relationship with you, the customer. These details can be from the type of services you purchase, including the type, destination, configuration, location, and the amount of use of these services.

This information is known as Customer Proprietary Network Information (or CPNI). Casair's core foundation is built on security of our customers' information, and the FCC and other regulators require us to protect your CPNI.

For security purposes, and to protect the privacy of your personal information, we will require you to establish a 4-digit identification security code upon the sale of any telephone services. This identification code will be asked of you each time that you request information in regards to your telephone service, including but not limited to, details of your account, billing and charges, call history, and any other personal information related to your account.

In the event that we deem it necessary to share any of your information with our affiliates and agents, we need your permission to share this information. However, we acknowledge that you have the right to refuse this activity should you wish to protect the confidentiality of your CPNI.

You have a right to keep this information private by "opting out." Unless you provide us with notice that you wish to opt out within thirty (30) days of receiving this notice, we will assume that you give us the right to share your CPNI with the authorized companies as described above. You may also opt out by sending an email to sales@casair.net or calling 989-831-8800, option 2.

Please note that opting out will not affect the services that we provide to you. In addition, we can disclose your CPNI to comply with any laws, court order or subpoena, or to provide services to you pursuant to your agreement through our Terms of Services.

NON-DISCRIMINATION

This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cut.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.